



Calhoun: The NPS Institutional Archive

Faculty and Researcher Publications

Faculty and Researcher Publications

2012

Multimodal Information Sharing Team (MIST), presentation

Hocevar, Susan

<http://hdl.handle.net/10945/46106>



Calhoun is a project of the Dudley Knox Library at NPS, furthering the precepts and goals of open government and government transparency. All information contained herein has been approved for release by the NPS Public Affairs Officer.

**Dudley Knox Library / Naval Postgraduate School
411 Dyer Road / 1 University Circle
Monterey, California USA 93943**

<http://www.nps.edu/library>



Naval
Postgraduate
School

MIST

Multimodal Information Sharing Team

Dr. Susan Hocevar
Anita Salem
Wendy Walsh
Lyla Englehorn

555 Dyer Road, IN-270
Monterey, CA 93950
(831) 277-6616
shocevar@nps.edu

Who we are

MIST

shipping security and the private sector

- an interagency process for information sharing & collaboration
- with a focus on private sector shipping
- through private & public sector partnerships



Our history



2008 LA/LB

- *Motivations*
- *Interagency collaboration*



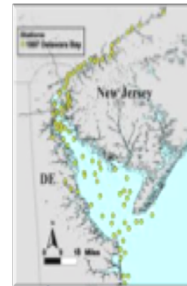
2009 Puget Sound

- *Design of information*
- *AMSC FSO subcommittees*



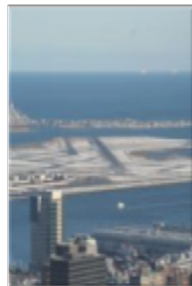
2010 Honolulu

- *Cultural influences*
- *Train security personnel*



2010 Delaware Bay

- *Fusion center partnerships*
- *Embedding employees*



2011 Boston

- *Intermodal relationships*
- *Face-to-face meetings*



2012 Baltimore

- *Collaborative capacity*
- *Operational security*

Our mission

To integrate local, private sector perspectives into the national picture for the sharing of threat information.



Capture
Local practices and
challenges



Facilitate
Collaborative
problem solving



Communicate
Issues and
solutions

Workshop goals

Who is key to sharing?

Why share information?

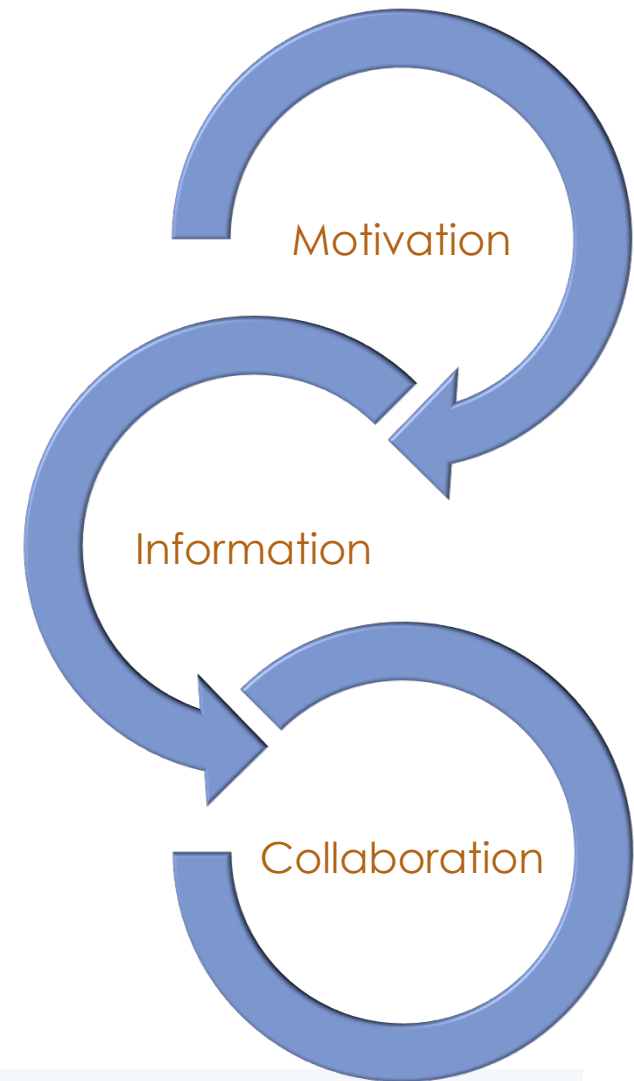
Which threats matter most?

What information is needed?

How to improve collaboration?

What are local best practices?

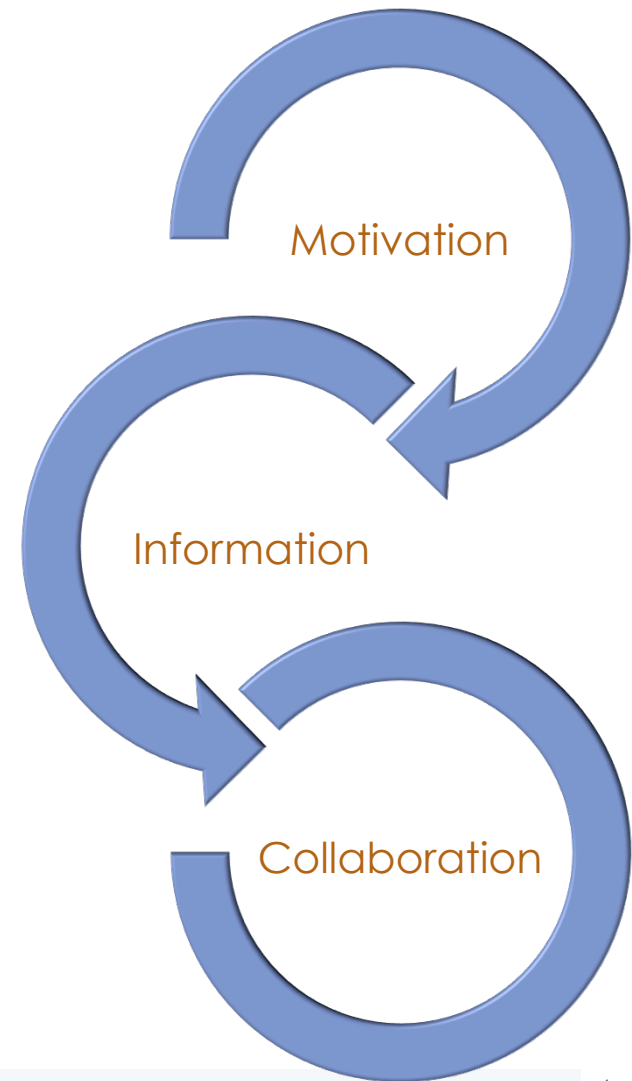
What can be done to improve?



Findings across 6 ports...

People are more alike than not

- Human motivations are similar
- People have common information needs
- Collaboration issues are shared



Moving forward

Provide value to you...

Who should be included?

Remember...the focus is on the private sector

What are your areas of concern?

How can we help you get ahead of the game?

Questions?

Findings: stakeholder motivations

- Show the cost/benefit
- Recognize the need for business advantage
- Address the impact on throughput
- Aid in decision-making
- Align with safety focus
- Honor the drive for excellence
- Support community needs
- Build trusted relationships
- Be aware of local practices and beliefs

Financial

Operational

Strategic

Social

Cultural

Findings: information quality

- Easy to access
- Two way communication
- Standardized
- Simple
- Customizable
- Commercial quality
- Actionable
- Targeted
- Credible

Accessible

Easy to Use

Useful

- Facilitate commerce
- Provide adequate resources
- Provide clear guidance
- Build support structures
- Coordinate communications
- Extend exercises
- Develop mutual respect
- Understand the domain
- Build organizational incentives

Strategic
Purpose

Structure

Lateral
Mechanisms

People

Incentives